

Comments from town-wide mailing: Transportation and Economic Base

Survey

ID	Comments
1	Do something to mitigate that aesthetic disaster shopping center at route 110 and Boston post road (star market etc.). What a traffic fiasco and eye sore.
7	Please allow quality grocery store whole foods market, Ann Taylor, Abercrombie, American Eagle.
11	Many businesses lack the "charming" look I would have expected. Businesses on route 40 as example.
14	Being a senior I would like to see LRTA come to Westford
21	Good job so far, but need to allow comm. Zoning in more places if want to develop mixed use areas/"village" environments. Plenty of office/industrial buildings already. Transportation: How about an internal bus system? It can connect to Chelmsford/Lowell, but teens & adults without cars need ways to get around IN town. 20: Too aggressive! 22: MUST exhaust all other options, even if means more \$. 27: or walking paths - concrete or asphalt not necessary. 29: 2 mile radius around each school
24	Would love to see shops/restaurants in town center if possible.
30	We need a better grocery store in town.
32	The roads in town are too congested in/on route 110 & now route 40. We need more large stores ex. Home depot, JC Penney etc. Businesses need a higher tax rate. The town is becoming honky tonk!!
34	No public transportation to come in or out of Westford. Keep the ruralness here!
35	Route 110 needs widening. Commercial zoning to be limited to Route 110 & 40. Route 495 on/off ramps at route 225.
39	Character of Westford is great but overpopulation needs to be addressed while preserving natural beauty. Way too many trees in this town. Cut a few to make road better and plant new. 21: Move the walls & take down trees.
42	21: except in school zones or if tree roots are encroaching on existing sidewalk making access hazardous. 22: on school zones & access to existing public bldgs. 32: small business/farm stand/boutique only 40: architectural standards that maintain integrity of town should be implemented
48	If you don't build anymore there will be no traffic congestion.
49	Why not tax business realty at a higher rate than residential? As it is I have the impression that town leaders have realized conflicts of interest in not making the change.
53	There are so many open offices in town, it seems ridiculous to build more when we are not yet realizing the full tax revenue from what we have available. Again, the town needs to be more pro-active in managing our assets and protecting open space.
54	Pedestrian access to schools is a health issue, and transit really has to be improved, at least so that there are options. We need the comm/ind base but do not have capacity to get people in to work there, & it's a serious problem.
56	I don't understand that why the town not allow McDonald Dunkin Donut or Burger King have drive thru? After the incident* happened to McDonald, I'm afraid to going there. It makes the customers so inconvenient. (* One person tried to grab a woman last year.)
57	More public transportation keeps teens & elderly off the roads = safety.
58	Classify taxes. Businesses should shoulder more of the tax burden. 21: we can move them back a bit, not chose 1 or the other. Sidewalks can go around trees
59	Feel we have enough office developments. For those who do not have access to a vehicle. Small bus to Hospitals & Lowell may help.

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- 63 I like the industrial park set-up. We should encourage Whole Foods to build in town-they are a wonderful organization.
22: cars from NH
24: would be nice
34: another supermarket is what we need
- 64 Spread out more through out town mixed use zoning in center & villages.
- 65 With all the unoccupied or under used business space in town, new commercial development-office parks in particular-should be discouraged. Public transit, even a local taxi company, is sorely needed.
- 68 We moved to the other side of town 2 yrs ago because the Rte 110/ S.Chelmsford Road location was TOO busy. Too much development over there. I was sad to hear of more development coming.
- 71 More small business & retail needed for broader tax base.
- 79 Sidewalks are very important to connect major developments. For example, Greystone should be connected to the bike path that runs along Rt 40 (near Forest Rd) as planned years ago.
- 80 #21-This may encourage residents to walk more and appreciate town beauty. #30-Limited to the type of commercial zoning.
- 83 17 Route 110 from 12-1:30 is horrible! Dangerous too!!! 30 Rent the empty office buildings before building more!!! 32 Depends on how big & what it is. 21: All neighborhoods-big and small should have sidewalks on at least one side of the street.
- 85 I don't see a serious problem with either issue. Things can stay as they are. Why does everything need to change?
- 86 1) There should be a sidewalk on narrow, winding Griffin Road to make Parker Village fields and playground accessible to youth w/ bikes and pedestrians. Parker Village needs to be connected w/ sidewalks like Nab is. Please acknowledge that Parker Village residents are taxpayers too. We matter. 2) Also, the left turn lane on Rt 110 (Turning from Market Basket direction onto Carlisle Rd towards Brooks) needs a GREEN ARROW. It's very hard to turn left there, especially at noon & between 4:30 - 6:30 pm & Saturdays. 3) Parker Village needs a fire station for safety.
- 87 27. Major town roads, not Rt 110 or Rt 40, if it connects many homes to amenities. 34. No "box" stores. Strip mall near Greystone is OK. 39. Expand non-residential along Rt 40.
- 88 Love to have public transportation access so parents can come/go.
- 103 Economic development should be carefully controlled/limited. industrial/commercial zoning should be very limited. Tax rates for business should be reevaluated /increased
- 104 Section 3, #23 only if the necessity of this service deems that it should be done. sec 4 general: we appreciate the fact that Westford tends to be a residential community. However we understand that we then see this in our taxes. If more industrial zoning in certain areas could reduce our tax rate, this should be considered, but considered carefully.
- 115 If we bring too much development into town, we will need more of everything and taxes will increase. More transportation will bring more pollution. Wildlife will vanish and fresh air will be a thing of the past. Keep Westford Country. We don't need to grow.
- 118 Please keep large chains (i.e Macdonalds, burger king, Walmart) out of town. Small business, add character
- 119 At least 100% of travel through our town are out of state (NH) who have no respect or regard.....speed limits, tailgating, etc. 2) Cell phones while driving – what did we do in “old” days. 3) We DO need public transportation
- 121 The build out on 110 is so extensive that it should be four (4) lanes wide between the Chelmsford and Littleton town lines.
- 131 Public transportation would help the elderly and people who don't drive

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134	Small local shops, no large retail or box stores are needed
146	I would love to see more of a downtown area that is walkable; like small shops, restaurants, etc. that we don't have to drive to or that we can park and walk to several places
151	Q23-29 force conflicting answers. Q 33-36 It's not how much, it's how. Q37 Not if parking in front.
154	Study commuter traffic to see if light is needed @ stop sign in town center during rush hour. Perhaps it could run red, yellow, green @ peak hours and be a blinking light in off peak times.
161	Westford could be more demanding with requirements upon business developers to ensure sidewalks and other factors of public use/ beautification are met. Neighboring towns have had great success with this, ensuring the town look and feel remains.
162	Stop putting all the "crap" in Graniteville + villages.
165	More information needed (current zoning, tax value, etc.). Should add question re tax rates for commercial/ industrial. (should be higher than residential). Q34 - Would support larger grocery store.
168	Selection of stores that have recently been added are disturbing. 2 Mattress stores? We need more elegant shops and finer dining options. Less Applebee's, more Capital Grills.
171	Stop train from blowing whistle/horn at crossings.
172	Transportation to commuter rail lines would reduce traffic in both AM and PM.
173	It is a town not a city.
177	Rt 40 and Chandler - Make the Real Estate owner change his sign, it's terrible.
178	Side roads are just important as major roads when snow removal is required.
179	Westford need less chain stores and restaurants and more 1 of a kind stores and restaurants. Forge village is a perfect spot for the development of a quaint shopping dining /residential center (like the Mill stores in Keene NH) Westford currently is becoming 'anywhere America'.
180	Sidewalks necessary for access to schools. Bussing could be elevated in many neighborhoods especially Nab, Robinson, and Miller areas. Q29: very important.
181	Q29 live on cul-de-sac
183	Do we actually benefit from commercial development in tax revenue? It seems to cost \$ in traffic, cleanup services and we've never passed a change in the rate of commercial taxation.
189	Restaurants & coffee shops in Westford Center!
191	If the town continues to charge bus fees, they must provide sidewalks as an alternative to families who can't afford the fees. Kids need a safe way to walk to school. 19: Lowell Rd drainage [bad]
193	Complete bike path connection. Bike lanes on road when improvements done. 22: on case by case basis
195	Paths no sidewalks [crossed out "sidewalks" for Q28]
203	19: There remain some unpaved road segments in the Nab neighborhood that I'd like to see paved
205	Base large commercial development on how much floor space is currently available. Do not overbuild and have vacancy.
208	It would be far preferable if our commercial area looked like "downtowns: with sidewalk and attractive pedestrian access. The current commercial area (RTE 110) is very unattractive and more or less unusable by pedestrians. 25: depends on the specific circumstance
210	What good are sidewalks in this town when they are not plowed!!! People all jog in the middle of the road even when there is sidewalks - Again offer something to fill the empty office space we now have something is better than nothing \$\$

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215	Please pave Hartford Rd. By the high school!! It's a major access & full of potholes & dust! Just totally ridiculous for this town not to!! Patten Rd. is blocked when we need to enter it the most, coming from the center of town so we take Hartford & risk puncturing tires!
216	Speeding is a huge problem (example- Graniteville Road). Speeding should be strongly discourage (many children around) - police presence, speed bumps, 4-way stops, radars, sign deterrents etc. Just DO something PLEASE! 18: Why is it not enforced? 25: find other options
221	Public transportation should be available in a Town the size of Westford. An example is 'Lexexpress' in Lexington that has a route through the town with stops at shopping centers in Burlington, a nearby time.
224	We plow way too much and salt prior to end of storms. I commute home thru Lincoln, Concord & Carlisle. They don't spend money like we do --maybe that's why they have so much . . .
226	Need public transportation population aging
230	Despite recent improvements, traffic conditions around Minot's corner and Route 495 result in thousands of gallons of wasted fuel, and millions of additional pounds of greenhouse gas emissions. Access to the commercial center is not bicycle or pedestrian friendly, particularly route 110 and Boston Rd from Minot's corner to Crown Rd. Road widening and sidewalks would be helpful in those areas.
237	Some traffic congestion could be reduced with some sort of local bussing for residents
238	Keep the majority of economic development on Rt 40 & 110. Many NH residents commute on our roads thereby increasing the congestion. They need to be encouraged to get back on the highways, even if it increases their commute.
239	NO MORE INDUSTRIES IN TOWN
241	Economic development- retail should be checked more closely- 2 mattress stores???? 3 drug stores - not too great grocery store!
244	No more taxes!
246	Road widening only rte 110 area Larger office/retail at rte 110 area
251	I would love to see a more vibrant downtown area- an area of unique shops plus small restaurant/eateries. I would like a "downtown" where you could park and stroll around for an afternoon (unique shops like "Sweet Peas" would be a great addition to the area).
254	Westford, indeed much of MA, has dangerous roads & intersections. There is NO SAFE ROAD SHOULDER on many of our roads. Scenic designation seems to be more hazardous than beautiful. We can retain winding roads while improving visibility, safety. Worst possible intersection example [diagram of T intersection with island, so side road forks at intersection] get rid of them. 18: many drivers EVERYWHERE drive too fast for conditions. 20: don't know yet 21: move the stone walls 22: only within a designated village area where walkers of ALL AGES would actually use them 34: NEVER 35: These "parks" should not be so separate. "Clean industry" could be made an attractive and integral part of any community. 37: not set back. Villages are ON roads 38: why hide a village? 40: UGLY OFFICE BUILDINGS
261	Reduce the amount of through traffic. Focus on illegal license plates for additional excise tax revenue.

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265	Our tax rate is higher than many communities with better school systems. We need a better industrial and commercial base to help lower our tax rate.
269	Roads in Nabnasset area- particularly Sycamore-are full of poorly patched or un-patched potholes and wide cracks
282	Rt. 110 already too congested- "Character" no longer exists.
289	I don't feel safe walking in Westford or even jogging on the side streets because people go too fast. The speed limit throughout town is 30 MPH, people go 40 MPH at least. Even on small streets it's 30 MPH, too fast for a small street. There needs to be traffic calming at NVTHS because those kids in particular drive too fast and too recklessly.
290	We do not need 3 drugstores on 110. One should be near Greystone. We don't need two mattress shops. Westford has lost its small town flavor. When we moved here 18.5 years ago, the librarian knew our children by name. I have to avoid going to 4 corners during commuting time due to all the traffic. We don't need any more retail in Westford.
291	These questions are so general as to be misleading because the answers will be different depending on the specifics. For example an office park in one location might be something we favor, but not in another. Also, trees and stone walls are linked together. Stone walls are historic and not really moveable. But trees can be planted in a new spot and will grow in time. 21: keep stone walls 29: if stone walls & character are not sacrificed 31: depends on where 37: village centers should have buildings near to road
296	I hope I never see large retail development. I'd rather commute to Nashua than have that here
301	Curb extensions are safer for pedestrians - example: In front of Parish Center for the Arts. Speed limits should be enforced in Town. Also, I hope the Bruce Freeman Rail Trail is finally built this year. It will be wonderful! I hope the Town Government is doing everything possible to prevent further delays.
302	33-36: none
304	Transportation will come with increased density. Encourage more commercial development quickly. Time is money!!
310	The only large scale I would consider is a Whole Foods Market. (referring to question 34) 22: Requires explanation/ discussion before answering. 23, 24: would like additional info
341	While I believe it is important to maintain the rural/small town feel of Westford (as that is why many choose to live here), I believe judicious commercial expansion will broaden the tax base to help relieve the burden on residential property owners and diversify the town culturally. This commercial expansion should be done carefully with care taken to address traffic burdens and aesthetics in a way that preserves Westford's small town character.
349	There are many empty commercial buildings already
354	It is important to have another supermarket option. Market Basket is too congested and always packed and the food quality could be improved.
361	I would much prefer a commuter rail in town rather than a bus route.
364	Bus transportation to Acton or Littleton train station would cut down on commuter traffic by autos on Boston Rd, Rts. 110 and 27.

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- 368 We don't want to pay to join the LRTA. I lived in Chelmsford for many years and this service was not well utilized by the town. I saw more people from Lowell using it to get to Walmart then vice-versa. Great for them but we were paying for it! Westford doesn't have a large retail store for access. People here are middle to upper class and will drive to work (most not in Lowell). A waste of money!
- 373 It would be nice to establish a downtown area- maybe near the common with nice restaurants, shops and café.
- 375 I would walk to stores on 110 but there are no sidewalks or bike paths - I would get killed then my family would sue the city.
- 379 We would prefer more family owned businesses and fewer chains.
- 380 #23/#24 not important to me, but if public transport is important to others in community, then agree. #30 if it helps with taxes.
- 384 We already have far too much traffic due to the office parks that have been developed over the last 7 yrs in Westford. It is impossible to get across Rt. 110 between 4:00 and 6:30.
- 386 Require facades of businesses to have a common look and blend well together, especially in shopping centers.
- 392 Keep businesses away from residential areas.
- 395 I would like to see that Westford keeps its small town character. Most of the office parks and commercial development should happen near Rt 110, so we can keep residential areas unspoilt and uncongested. Small retail shops are ok in the residential areas.
- 399 #31 More industrial/commercial zoning = more traffic = Not good. #35&36 No more office parks!!! TOO MUCH traffic at the main intersection. Any new parks should be required to have their own exit/entrance ramps.
- 403 We appreciate the police officer who sometimes monitors Rt. 40 for speeding, however, it is still a major problem.
- 404 The town does not protect its citizens, especially children who walk to bus stops on main roads. A dangerously low percentage of main roads provide sidewalks. The problem is heightened by unmonitored speeding of cars & trucks.
193/4/2007 dangerously narrow
- 406 We have already destroyed the character of the town with far too much commercial development.
- 415 Bus service is important. If you don't drive or don't own a car, you can get nowhere unless you are a senior. And even that transportation is limited.
22: depends on circumstances
- 418 The town should allow more drive throughs. It is a convenience factor especially for families with young children.
- 422 Traffic in the Center between 4 & 7pm-- taking the left turn at the stop sign-- would be less troublesome if people on the main road SLOWED DOWN!
- 432 Buying land in this town??? Bike paths are for only a few. Question its benefit?
- 433 I often feel too MUCH time is spent on snow removal. I feel it is a huge waste with my tax dollars when I see a snow removal truck or sander come down our road over and over again when the road clearly is ok and properly cleared.
- 437 Businesses should have "New England" look. Do not like "neon" lighting. Also - am disappointed w/sign at Nashoba Valley High School - should be a very tastefully done wooden "New England" look sign.
- 438 We need public transportation connecting to the city and locally.

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453	Why turn a once-delightful rural community into suburbia? 29: Doesn't this [ped. Access to schools] already exist? 33-36: none of these.
458	Increased affordable/senior/disabled housing requires public transportation.
461	Too much growth only brings new taxes. I do not see transportation as a problem to Westford residents.
466	In winter, sidewalk clearance by residents who front on sidewalks
475	Please complete the section of sidewalk on Concord Rd between Nashoba Farm & Robinson Rd. In general, dead end sidewalks are unused sidewalks. Also, use westford.com (not westforma.gov) to promote business activities. Westford.com is commercial, and more business takes place there.
476	It's nice that most businesses are on 110 -- let's keep that the business area
477	No one walks to school now waste of money. Parents drive their children to the bus stops even in the developments! Q29: no one walks to schools now - waste of money. Q32: already is
483	What is the cost to the taxpayer of the LRTA?
485	We have enough "business & industry" now -- too much.
487	We really need public transportation -- buses would be good - We also could use clothing stores & less restaurants
498	20: except when they hit my mailbox! 37: with parking provided.
503	We definitely need public transportation. Connection to rail/trail would be nice. We need bike lanes. 21: how is this determined [no ans]
504	#25 Road widening is not the solution! Stop commercial and industrial building in major business areas (i.e. Littleton Rd) Traffic survey studies are the biggest joke going. All they do is favor commercial development.
508	We should not sponsor or spend any money maintaining EBC. For 50 yrs our kids were prevented from using this area. It was private. We paid 13 million and have no moral obligation to continue these camps. With 13 million, they and the alumni can send to camps in NH and Maine. 21: some sidewalks are worthless like on Boston Rd at lights both sides 27: sidewalks needed in villages 32: no Walmart - home depot 40: [existing bus.] Some are eye sores. No upkeep - illegal storage - junk cars no landscaping. Need more law enforcement.
510	Traffic on route 110 could be substantially eased by another road to access 495. For example link Technology Park Dr to a new road that connects to 495. With the building of a hotel in Technology Park East Drive, the traffic on route 110 will be increasing.
511	Stop the infatuation with commercial zoning. Westford is town not an industrial city. Economic climate and general Massachusetts population trends do not warrant all the expansion being proposed.
514	There are sidewalks on Long Meadow Rd that are so overgrown with juniper that you have to walk in the road.
515	Sidewalks where needed are fine but surely are not needed along most roads. Not cost effective. Few people would user so money could be used more effectively elsewhere.
528	Large trucks should not be allowed - blasting through the old historic part of Westford - Depot St. - Hard to take!!
531	#17 and #18 - Not the Westford part
537	As much as bus service would add benefit, they would encourage litter and loitering.

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- 539 #20 -I don't get snow removal.
#29 -Why??? Who walks to school?
Since my property taxes are already sky-high, I can sanction economic development that will NOT INCREASE my taxes. I am opposed to development that requires me to pay more in taxes!!!
- 541 The Town should encourage more residents to travel around town by bicycling and walking by building more sidewalks and bike paths. We do not need to widen any roads. That just leads to more speeding and more traffic.
- 543 Asking for families to walk or drive or pay for bus w/out putting in sidewalks isn't too safe - so we (Westford) have been lucky. Sidewalks should be near schools. (by the way - it doesn't affect me but I care about my children's' friends)
- 545 Sidewalks are useless in the winter if they aren't plowed.
- 547 #23 - Where would the bus routes go?
We need another supermarket in Westford in addition to the one we have.
- 551 When is Westford going to charge a larger amount for commercial real estate tax than residential - like most other towns? We need a break!
- 554 17. I've adjusted my habits to avoid.
21. Sidewalks where needed I.e. school zones.
39. More on Rt 40 & neighborhoods. Rt 110 & Valley marketplaces I avoid now. Too much congestion. I leave town to do most shopping.
40. If smaller commercial in "villages", then I'd suggest getting more design/architecture input from each village because each village has its own flavor.
28: when it makes sense
34&35: along Rt 110 & 40 only
30 & 32: smaller zones
- 555 Split Tax Rate <please> Encourage enviro- friendly industry since this seems to be strong value to Westford. Compensate orchardists what they are worth! They are truly preserving open space & a legitimate usage!
21: school zones only = true
25: Rt 110 & Rt 40
- 558 I am not a commuter at all, but I like to walk and have kids in the schools. This reflects my views.
21: Where needed!!
- 559 Limit sidewalks only to high pedestrian areas such as Minot corner.
- 564 34) Bill to restrict chain retail from Westford - Nantucket did this - Don't laugh, they haven't come here yet - which means Westford is not on top of chains desirability list - this would keep them away.
- 568 26. Bike paths to be included in new construction but not at the expense of adding them to existing roads - not used by enough people to justify the tax cost to everyone.
33. Businesses residents need for everyday life. We don't need 2 (or even 1) Mattress retailer.
36. Office parks on 110, Rte 40, not residential areas
- 570 I believe the town should enforce uniform signage in strip malls (all the same colors & size). I also feel that there should not be more retail development on Rte 110 because it has become impossible to get through the area anytime around noon or AM and PM rush hours.
- 579 It would be nice to have more stores in Westford for convenience (so we don't have to always drive to other towns for shopping/errands)
- 585 We live in a condo development that does not receive snow removal services from the town. If we got a tax break that would be fine but our tax dollars go to very few services in return.

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591	Stone walls and trees should only be removed in favor of sidewalks for pedestrian access to schools where the shoulder is not wide enough.
592	38. Once the plantings are in it would be great if they were kept up on a regular basis!
593	Sidewalks - I don't see that they are really needed. Our culture drives everywhere.
597	26: too dangerous
601	Less salt on the roads in light snow falls. I inch of snow does not need tons of salt. Sand is fine. People can drive on snow if it is sanded and or plowed. Of course in some black ice conditions salt is obviously needed.
602	The sidewalk on Concord Rd. is silly. It is the official "road to nowhere". A waste of time and \$.
607	Bike lanes allow low power scooter (150cc or less) Biz (?) ban glare onto roadways, (?) off property ir (?) commuter rail transit only lengthens an already long commute. Also where will people park.
614	DPW does a fabulous job
617	I question why commercial/or industrial developers pay the same tax rate as residents. They should pay more (like other towns). They like Westford because they pay the same rate while using all our facilities-police, fire, EMTS-roads etc. When facilities are empty, I understand they pay reduced taxes. Why? We pay the same high property taxes if our rooms are not occupied. And new buildings-with empty buildings already here?
618	Traffic congestion in center of town.
623	We're not a little village anymore. While I would like to walk for errands no matter how many sidewalks are added most people will not be able to-the town is too big geographically. I avoid Westford's business area (110) when possible. It's like any other strip mall in many other towns. Whatever charm it had when I moved here in 89 is totally gone. I try to support small business-HH Farming, Java Mama, Toy Shop. I wish we could encourage small business/unique and discourage corporate chains from coming in. I mean 3 drug stores in 1/4 mi.!!!
624	We need outdoor recreation space+options-walking trails paths, bike paths, cross country skiing and snow shoeing for winter, with parking access for all of these. A safe place to go + spend time outdoors.
627	Much of the development demonstrated no imagination -(parking in front, no access for walking by store fronts on street-small town appearance)
629	WE NEED SIDEWALKS!!!
630	That whole Market Basket/blockbuster/CVS area is not very attractive with the fast food restaurants nearby, it's not looking like the quaint New England town Westford used to be.
632	Sidewalks along Rt 40 to Stony Brook School from Lynwood and from Nutting would be fantastic
635	Sidewalks along roadways make sense-both safe and cost effective. Bike paths do not make sense!
638	Sidewalks are too expensive!
644	I like the rural character of Westford and would like to keep commercial development to rt 110 &40 areas. Would not like Westford to become developed like Chelmsford.
649	26 Bike paths on major roads too dangerous! No more commercial zoning or try to reduce this.
651	Would like to stop residential development at the cost of preserving any wild space. Housing would be excellent over one story existing stores. Very attractive! Means many people do not need cars. Studios and 1 bedroom apts. Such housing received strong opposition at first, but became very popular. Gave a look of sameness to the stores. Occupied but not limited to seniors. Garden City, N.Y.

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- 652 Would like to stop residential development at the cost of preserving any wild space. Housing would be excellent over one story existing stores. Very attractive! Means many people do not even need cars. Studios and 1 bedroom apts. Such housing received strong opposition at first, but became very popular. Gave a look of sameness to the stores. Occupied but not limited to seniors. Garden City, N.Y.
- 659 Do not allow commercial zoning to creep into or near residential neighborhoods (or conservation land).
- 661 Commercial and industrial zones should be concentrated. I do not want a strip mall plunked down into the middle of a residential neighborhood.
- 665 40. Good to wretched. Emphasis on small tasteful restaurants & shops versus the "chain restaurants" mostly found on rte 110.
- 666 I feel that Westford is growing no matter what - I just like keeping Westford town like and cozy - not too busy / city like.
- 670 I am tired of the people who "cut through" town.
- 678 We would like further construction in Westford to cease. We are already facing serious unresolved problems as a result of overdevelopment. The future for property values in Westford is bleak
- 683 Q22 Sidewalks to where? Near 495 problem crossing street.
- 687 More sidewalks - paths are not useful for shopping or getting around town. Paths are nice for recreation. Paths are not substitutes for sidewalks. Sidewalks near schools are very important!
- 690 Route 110 is really the only element of the transportation infrastructure that needs attention.
- 693 A little more economic development in Forge Village would be nice. Nabnasset has an ATM and several businesses, why not Forge Village?
- 695 Q20: They come through Fairview Drive too often-not necessary! Q23: We don't want easy access to possible undesirables into town. (no offense). Q26/27: Along Rt 110.Q29: What does this mean? Sidewalks or crossing guard? Q34/35/36: We have enough of these. Q40: Would like to look more like Lexington/Concord in tradition with our rural history.
I'm not suggesting you stop coming through Fairview Drive neighborhood, I'm just questioning whether snow plows come through other neighborhoods as often and if so, maybe we could cut down overall (except main roads) as a cost saving measure.
- 701 Q29: Duh!
Encourage more interesting stores (two mattress stores? What's with that?) and less chain restaurants. We have become a very boring, less attractive (Rt 110) Town.
- 706 Move slowly and carefully. Think about the old mill buildings and retaining a historical feel. No big boxes please. More development may be necessary to keep taxes under control, but it should be done very thoughtfully regarding impact on community.
- 708 Existing commercial/retail (Rte 110) - signage is too significant - need to minimize and be more standard/smaller in design. Also more landscaping.
- 712 New sidewalks are in silly places, not where we need them. How asinine to put them along Boston Road where they don't connect anywhere. Why aren't they on Rte 225? Forge Village Rd.? They appear, then end.
- 714 I am strongly opposed to eminent domain.
- 731 There is too much commercial development in one area (Rt 110) I would like to see clusters in other areas, e.g. Rt 40 and village centers. I think sidewalks to these areas are important.
- 732 The new unoccupied building next to the new Walgreen's Pharmacy on Rt .110 is an architectural eyesore and built too close to existing structures. Never should have been approved.

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- 739 Walking should be encouraged, especially if it replaces vehicular transport. Sidewalks in residential areas should be installed if this can be done with minimal damage to roadside trees, e.g. in a new development where the area will be pretty much clear-cut anyway. The town should pass a bylaw requiring residents and businesses to clear sidewalks adjacent to their property. If such a bylaw already exists, it should be enforced more vigorously.
- 740 Sidewalks on busy roads and near schools should be required for safety reasons.
- 741 As the population ages some individuals may decide to give up driving due to vision impairment etc. it would be a good idea to have some transportation available other than (but as well as) the Westford Van.
- 743 My main complaint for charging bus fees for the within 2 mile radius is that the children (with parents) would not be safe to walk to school due to the lack of sidewalks. The fee is almost backward. Q25 Road widening would reduce potential accidents, not just congestion.
- 754 Q21: Sidewalks are sorely needed but ideally you move stone walls or put the walk inside the wall. Q25: If you make the roads more navigable more cars will come (& more businesses). Better to promote alternative transport- walking, biking, etc.
- 756 Q30/31 only if the commercial tax base is different from residential.
- 759 Q20: Except when it's dumped in my driveway entrance.
The more housing the greater need for something like taxi or bus service to more than just the airports.
- 761 Q27: If it follows Rt 110 MP. Encourage small businesses, especially those owned by residents; encourage agriculture & unique businesses to add to Town's individuality.
- 769 Q22: Are you guys kidding? Q30: The answer depends on the value/prop of this.
The businesses along Rt 110 are only OK to look at. The Market Basket plaza serves an excellent purpose, but could be more attractive. The commercial sites in general could be more attractive.
- 775 Q18: Speeding is especially a problem on through roads like North St. and Prescott. If the cops could put down their cell phones for a second, perhaps they would actually police these roads.
Q30/31: More commercial & industrial zoning would benefit residents with more jobs & economic opportunities.
- 778 I do think road improvements should be in place before any new construction, including traffic lights.
- 779 No more commercial or industrial businesses should be allowed in Westford
- 780 In order to help our children & adults maintain a fitness routine walking to school and prominent town locations need to be encouraged by building sidewalks to ensure safety.
- 784 We're fortunate to be on the Chelmsford line so we can go there for shopping & services. Rarely do we go to Westford retail establishments.

Comments from town-wide mailing: Transportation and Economic Base

Survey ID

Comments

- 785 We need to broaden our tax base to relieve some of the burden on private homeowners. We must encourage responsible development of good, clean commercial & industrial businesses in our town as this will broaden our tax base. In so doing, we should first concentrate on the infrastructure at its primary level - moving people throughout town - Which means we need to have sidewalks, street lights, traffic lights and wider roads - even the school busses have trouble now. If the proper roadways and traffic controls are in place with crosswalks and sidewalks for pedestrians we can all get around and enjoy our beautiful town as it is. Grows-even the business people will not seem noticeable if traffic is managed well. We might as well invite businesses into our town (so we can tax them) because currently people commute through our town to other towns where they work and we get the traffic anyway, but have no way to tax the business commuters.
Q19: Surface yes, alignment of intersections is poor.
Q21: sidewalks and paths would help us get around town in a healthy way-walking!
Economic Base: We need to allow responsible commercial and industrial development to help broaden our tax base.
Q33-36: If all are well developed in infrastructure of roads and intersections are not compromised, installation of traffic lights where needed.
Q39: Route 110 is a bottleneck. There needs to be a "grid work" not just a corridor of business.
- 787 I prefer no more business!
- 790 Industry/commercial should be taxed at higher rate
- 791 I intensely dislike what Westford has become - we are moving
- 795 When it affects the flow of traffic, business should pay for a police officer to allow exiting employees and those of us doing routine chores in Westford to move at more than a snail's pace. Try living off Rt. 110 and getting out of your street between four and six in the afternoon. The workers in the technology park jam these roads up at these hours.
- 799 Should shop/nice retail on Main St. like boutiques. Like behind town hall could have nice retail village.
- 806 Business and commercial development should maintain residential scale!
Q18: Out of state drivers who are speeding through town should bear financial penalties & responsibilities.
- 810 If a developer or commercial builder is building within residential homes that have private wells, they should be held responsible if any contamination happens. And if the well does become contaminated from that developer/business they should have to bring town water to those homes that were affected.
- 812 It would be nice to have more "fun" retail stores in town - like a bookstore, or places to go. Unless I'm getting pizza, I usually go to Chelmsford or Nashua to shop or eat. I live near Nabnasset.
- 817 As you can see, I believe that sidewalks can transform a community. People should be able to walk somewhere safely. My neighborhood was promised sidewalks on Rte 40 leading to Stony Brook complex and we would like that to happen.
- 818 Need to make the town more walkable (safety). Sidewalks on major roads. For example, Main St. to Chamberlain. Forge Village Road to Forge Village. Bike lanes would be good also.
- 819 Q29: People move here from cities that they saw no sidewalks do not buy here.
- 820 Town needs to do something w/ plazas @ CVS & across street @ D'Angelo's. We need better use of space - bring in bakery, gift shops, video, etc. NO MORE MATTRESS STORES. Hartford Road-why isn't it paved- it should be paved.
- 821 Congestion is increasing alarmingly
- 822 Items 23 to 29 are currently not important to me but are to others. I support addressing these issues if important to others.

Comments from town-wide mailing: Transportation and Economic Base

Survey ID	Comments
824	Rt. 110 should be re-designed & widened. Seeing as Rt. 110 is the commercial/business corridor, traffic lights should be erected at major intersections - Rt. 110 @ Powers Rd., Concord Rd. @ post office + @ 99 Restaurant.
827	Q21: Yes for the safety of kids and walkers. There is nothing to walk to for kids. Kids can't walk to school in general
828	Q21: Not along 110. Q22: On 110 only. Q41: new buildings. I like how NEW buildings look. Sidewalks on 110 only
831	Snow removal from sidewalks is up to the adjoining property owners
834	I want to see more mixed use development in town residential, commercial and industrial mixed zoning with the idea of developing the five villages with mixed use development. Would also like to see all business with green space in front of businesses and parking in the back where feasible.
835	Q17: 20 minute wait at Minot's corner. A greater connection to commuter rail would decrease our car use & actually make us a heart healthy town-more bike paths to connect services locally.
837	Q26-27: Off road. We have existing walking paths that could be expanded hooking into the Groton rail trail and those who worked on it might be helpful – rail trail goes from Ayer to Townsend
839	Q24: maybe
842	#21 would have agreed except variability of definition of "where needed"
843	Q36: No more!! What happened to Westford? Stop building office parks! Stop building houses on top of each other!
846	Busses into Boston?
848	#30 exact nature of projects matters- is it a "green" development, a known good neighbor, sustainable? Q37: Excessive setbacks usually = lawns which are environmentally useless
854	Q21-22: Safe transportation by foot or bicycle is very important to our community
855	Q29: At least close to the schools where children will be walking. Cold Springs near Westford Academy is a nightmare. I am not interested in Westford becoming the next Billerica
857	I am very pleased/happy about the Bruce Freedman rail/bike trail. I would like improved bicycle access to this trail from nearby residential and business areas
861	There are areas along RT 40 up along Modern Continental site and others where we could benefit from more commercial permits. There should be an overall plan for development so that there isn't too much.
862	Q25: Only the 110 Boston Rd intersection.
863	Police should watch for speeders on Boston rd + other streets
865	Littleton rd area is becoming a nightmare between 4:00 pm and 6:00 pm, with cars coming out of the office parks. Traffic is backing up to South Chelmsford Rd from the line of cars waiting at the traffic lights by Market Basket
866	We should have sidewalks to school or free bus for students.
870	#37 if the refers to commercial/industrial, buildings should be close to the road with parking behind and shielded from view
872	Q25: Major roads only, rt 110, Boston rd
873	I'd love to see more walking areas for shopping

Comments from town-wide mailing: Transportation and Economic Base

Survey

ID	Comments
874	Q20: They come too often scraping bare roads. More gas stations would be nice. Forge Village is under-utilized Speeding near HS – no police notice 225 needs work in this area Q29: disgraceful at current time
875	Q22: absolutely not Q27: without eminent domain I am totally against eminent domain to acquire land for any reason and out of the question for sidewalks
882	Do not mistake building with overbuilding.
884	The intersection of Rte 225 & Powers Road is a nightmare. Intersections of Rte 225 and 110 are also dangerous as is the intersection of Boston Road and Main St at the Town Common. Why can't we have traffic lights?
885	Bus stops seem to require a lot of kids from one area to load up near/on all busy roads. It seems that stops could be more strategically placed to keep the kids safe from fast traffic and to allow faster commutes through town (Nabnasset/Plain Rd area) Oak Hill.
888	Bike paths & sidewalks would be nice on some less-traveled roads, but I would not advocate a bike path on Rte 110!
889	Rt 110 is a series of visual pollution.
894	This would bring more in than out. We do not want breaking and enterings to go up. People want to feel safe in town.
897	I'm very concerned about speeding cars and curves on small roads such as Nutting & Tenney. It is only a matter of time before a pedestrian, runner, or bicyclist gets seriously injured.
903	Strongly support bike lanes and defining bike paths as recreational paths instead so cyclists don't become marginalized to paths not roads where everyone is safer, so long as following vehicular road rules.
904	Small retail establishments are fine throughout town-no large business
906	School buses drive too fast and they are too noisy (invest in better noise control).
907	No more commercial/industrial zoning and/or growth here! What about a commuter rail stop here in Westford- that connects to either the Lowell or Fitchburg line? Big Problems with NH drivers speeding on side roads, coming of Rt. 3. Very dangerous around here!
912	The post office (new one) is not in a convenient, central location
917	Prefer that retail shops remain in designated areas like the villages or on Rt. 110/Boston Road area only. Do not begin too mix retail amongst private residents it will degrade the town environment and neighborhood feel Character of Westford).
921	I think Westford would benefit by small retail in different parts of town- yes a coffee shop in the town center would be nice- add to character.
922	I would love to see more sidewalks and more small businesses in villages of town so that we could encourage more walking and biking, and have access to small shops without driving.
925	Plain road is extremely busy. I live on Plain Rd a fear that one of my children will get hurt because of the traffic- I would like sidewalks to help define front lawns from the road. More and more families are buying on Plain and really feel we should protect the safety of the kids-sidewalks are needed
927	No big city buses in town! While we need commercial & industrial users we need to be careful about siting and have better control about appearances.
928	Too limited in locations.

Comments from town-wide mailing: Transportation and Economic Base

Survey

ID	Comments
930	Rte 40 Extension
940	Sign Bylaws should be enforced (Especially along Route 110)
942	Q19-20: Our highway department works miracles. Q21: who will walk on the sidewalks? We don't let our kids walk to school. Sidewalks near commercial areas are essential. This is a tough one. Q26: Hoorah! Q28: Bike lanes (wow great but tough) Q37: Depends-shops, no. Q38: Parking garages less asphalt. If we have commercial "districts" then set back isn't as important in those areas. Lighting is an issue- The "office parks" should "disappear" when their employees are gone or minimal: 8-10PM dawn motion sensor lights & timed lighting? Parking lots "sequenced" lighting.
945	We should have busses and cabs in the town
954	Q21: sidewalks are more important than stone walls but not trees Q22: it should not be necessary to take someone's home due to sidewalk problems
955	Rt 225 and Main St intersection in Forge Village area, (after the completion of the bridge repair) is a concern, traffic concer seems awkward.
956	Q29: For children who have to walk to school.
959	Stop building. Taxes too high. More and more "for sale" signs are appearing.
962	Neighboring towns have too much of this-office parks and shopping. Let's "NOT" do it here. We moved here to get AWAY FROM congestion! Change has been displacing mom and pop businesses. The character of the town suffers.
963	We don't need any more commercial developments! We have enough!!!! The major drug chains "Brooks, Walgreens, CVS" ran the old Westford Apothecary out of business. Big stores including Starbucks ran the wonderful Mom and Pop Browse and Beans out of business. We don't need more big stores, bars, restaurant chains. The "Old Oaken Bucket" got run out by the 99 chain. Westford needs to support our local Mom and Pop businesses-not big conglomerates! We lost the old "Westford candy Shop" and too many other great family businesses.
966	Pedestrian access to schools from immediate area only. Town should pressure the state to improve their roads in Westford.
972	For me, everything is on the other side of town-at least a 20 minutes drive away. Commercial developments need to be spread out. Access to commuter rail stations is very important to me.
973	Sidewalks make is so much safer to go for a nice walk in our great town for us seniors.
976	While we agree that commercial zoning should be spread throughout the town, we believe this only in so far as to provide small, centralized areas of commerce in each village (question #6).
985	Allow more flexibility to small businesses. Allow 'homes' to be turned/zoned commercial at center of Westford. We need good restaurants and a balance of businesses. Two mattress companies on rte 110 makes no sense.
987	Too bad we never developed a retail town center like Concord.
996	Q17: yet!! Q29: what does this mean 31. No new car dealerships. 32. Only on main roads. 34. Except grocery stores (Shaws, etc.) Q39: just more!!

Comments from town-wide mailing: Transportation and Economic Base

Survey

ID	Comments
997	Q21: who decides Q33-36: what is your definition of small and large 37. I'd rather see the building than the parking lots!
1000	No more chain stores. We desperately need to develop the bike path which I've heard about for close to 20 years now. It would be a safe place to run and walk, but also provide an alt. way to do small errands and get out of our cars! As for economic "development" - the commercial tax base should be raised so we can get a break here!
1009	37 and 38: I prefer parking to be hidden behind buildings -- Plantings first, then buildings, then parking.
1011	I think we need to have more sidewalks.
1013	No transportation evident except for Seniors' van. Constant economic development along Rte. 110.
1016	Until Westford taxpayers feel like additional building - residential or commercial - does not put them further in a hole (that one's prop tax doesn't cover services over uses) support will be lacking. I like the idea of transport to Lowell and to the T.
1023	Speeding is a problem on Powers Rd. No more building - leave it the way it is. No more houses. No more office parks.
1033	Obviously if we control population density we will to some extent control for the numbers of vehicles traveling through our streets. (As an aside, it would be most beneficial to at least make a better effort to control the amount of trash thrown from these vehicles as well-perhaps higher fees and better police enforcement would help here as well as once or twice a year trash cleanup by the town). We should actively encourage businesses that enhance the character of the town-for example something like a "Whole Foods" supermarket as an alternative to Market Basket; some people friendly, unique establishments as opposed to another Walgreen's or gas station or Burger King.
1037	32. Town center 40. Strip on 110 could be more consistent in look/more quaint. If Westford needs more commercial businesses to help with tax base it needs to be well planned to keep character of this city. "Example/Wellesley".
1043	The town continues to grow and the main food market has no competition.
1045	Keep most business along Rt. 110. Encourage shops (boutiques in town center, ice cream, sandwich shops, art shops, pub).
1053	20: Have private [road]. Wish I had town. As the community ages, we need more public transportation so they can stay self-sufficient.
1057	Reduce rents on businesses and induce incentives - promote vacancies
1059	To do things for all citizens, especially the elderly!
1062	18. Some areas. We need bus service along Rt 110.
1071	25: Road widening for turn lanes in commercial areas only. 29: Not sure what this entails (pedestrian access to schools)
1076	We've managed for years to get along without the "help." Why "fix something that isn't broken" We bought our property with "eyes wide open."
1079	26-29: strongly agree!!!! Need better supermarket
1080	28: Sidewalks & paths connecting villages would mean major renovations and increase in our taxes. As we are senior citizens, we cannot afford any more taxes. 36: Office parks should stay by Rt 110.

Comments from town-wide mailing: Transportation and Economic Base

Survey

ID	Comments
1081	Traffic is a serious problem along 110. But do not want large retail or office parks. Limit development.
1082	No more big retail chain stores.
1086	32. We support the entrepreneur and not the many "chain stores" that have forced the little guy out of Westford.
1088	Snow removal is great but sometimes seems excessive.
1094	30-32. Need more information to decide. 40. Replace "existing" with "new".
1097	Whether we like it or not, global warming is upon us. Anything we can do in these planning stages to promote a more pedestrian community will be beneficial to our town's future. I am torn, however, when it comes to preserving the beauty of our town - especially old growth trees and stone walls. A creative solution will be required.
1101	Westford MUST embrace business. We are an anti business town. We are selling this town short with a bad attitude many hold about business.
1108	Both Graniteville and Forge Village are prime locations for small-run retail/craft stores providing New England crafts
1117	It would be worth considering a type of shuttle bus between neighborhoods and the 110 shopping area & soccer fields
1127	Controlled growth is good
1133	23: electric buses
1134	Westford has acted irresponsibly with regards to safety in all areas. Main roads throughout the town MUST have sidewalks.
1137	Build sidewalks along main roads within 1 mile of schools. If children are forced to walk to school because of buss fees they should have a safe place to walk (i.e. Cold Spring Road).
1139	23: does it cost the town? Is there a contract? Is there a trial year? Whose opinion grants the "where needed" qualifier? A blanked statement is with. Access options - who decides they are not possible or are so imperative?
1143	Town needs to make it easier to have private unpaved roads accepted as town road and then paved at residents' request. Please! No public transportation, we watched it completely ruin our previous town!
1146	As most people do not walk around Westford, or even the children to school investing in sidewalks in major areas is not economical. If the children could walk they wouldn't!
1147	Rte 110 has a very tacky look about it it's just a succession of strip malls with clogged traffic. Extra lights are needed near Starbucks and Westford Marriott.
1148	In areas near schools or town/village centers, sidewalks are more important than most stone fences in my opinion.
1151	30-36 My answers for economic base are based on the existing plans for the Tech Park near Powers Rd. I agree that it should continue as planned but we don't need much more office space after that. 39-Town center needs a small coffee shop 40-Rte 110 strip malls are an abomination UGLY!
1154	25: for Rt 110 or rt 40. 33-36: Would rather none but small if built in future. Think town is already congested enough.
1156	No more drug stores or mattress stores!!! Kimballs is great!!! Bookstore would be great, pan era Bread, Health food or natural food market.
1162	Again - I feel we need a better retail area & development of a "Town Center Feeling"

Comments from town-wide mailing: Transportation and Economic Base

Survey ID

Comments

- 1163 Boston Rd. lights at 495 impede traffic flow sidewalks in school zones are important.
- 1164 26: If there are continuous safe routes to bike on, that would be great - but not isolated sections on big roads.
40: strip malls are quite ugly on Rt 110.
I think sidewalks are nice in areas close enough to town centers or stores to make walking feasible but given that most will drive to stores I believe we should not waste our money on unused sidewalks. If we can plan the town to encourage walking, then I would encourage sidewalks (cart before the horse)?
- 1165 Modernize and give storefronts a more upscale look as in the town of Groton.
- 1166 Retail shopping areas need an overhaul
- 1167 Would love to see an arrangement with "Rails to Trails" to convert old train tracks to hiking/biking route from Chelmsford to Acton along Hwy 27. Maybe cost effective in place of widening for bike lane
- 1169 Focus on the reduced traffic & congestion
- 1174 Certain spots are really congested eg, Rte 110 & Carlisle Rd
- 1178 I would love to see the bike routes improved. Too dangerous with so much traffic and the bikers love of Westford. Maybe get some funding from them stopping in our town for drinks or ice cream like they do in Carlisle (stop, I mean).
- There should be regulations against lg parking lots being lit up at night. There is no good reason for so many lights burning all weekend (even on Christmas eve) at the lg industrial parks. For example, the one on corner of Carlisle & Powers.
- 1180 Would love a bookstore; pottery place; "hands on art museum" (like in Shirley); Home Goods; TJ Maxx; movie theater. Ann Taylor loft, gymboree, LL Bean - any of these would be great. Would love an area of shopping like Mashpee commons - cobblestones common areas in between shops, walking area, benches.
- 1181 #40: The Mobil Station landscape needs to be maintained a little better than currently - This 4 corner area is such a gateway to Westford. Too many signs on posts in the 4 corner area. We don't need so many Nashoba Ski signs. Repair grass area where new curbs were installed on Boston Rd. (I got side tracked here. Sorry)
- 1182 21: no answer because "depends where it is"
40: no answer ("some yes, some no")
- 1183 I would like to see the majority of the retail and industrial buildings stay in the 110 area of Westford. Smaller businesses such as florists, dentists, etc. are fine to spread throughout town.
- 1185 20: Town is still not plowing our roads - Swedes Crossing
- 1186 20: Excellent
24 (transit bus) - helpful. We'd use them
39 (business location): too much 225 creeping (Mack)
40: dumpy
- 1187 Please NO more strip malls - they are the ugliest and least charming of all. Please also NO more chain restaurants or fast food restaurants.
- 1188 40: Enforce junk bylaw.
NO right hand turn off of Prescott St to Town Farm Rd needs to be corrected. For fire safety this crossing needs to widened and made safe for all traffic. Day School is impacted. Not safe.

**Comments from Westford Academy seniors:
Transportation and Economic Base**

**Survey
ID**

Comments

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| 2002 | Not enough public transportation - roads are too congested with cars. People should be provided w/ alternative energy saving, money saving reliable transportation. |
| 2018 | Change WA's roadway. Having only 2 ways to get into WA at the same area makes traffic jams, "congo" lines and stress. Make Patten Rd 2 way direction. Very stressful with traffic jams getting into school have to leave earlier |
| 2029 | We need drive throughs and Wendys |
| 2031 | We need drive thrus and go carts at Kimball's - stop being lame. |
| 2039 | If we build big housing developments and [housing?] apartments it will greatly increase traffic and will become too congested! |
| 2061 | Baby you can drive my car |
| 2081 | Need sidewalks!! A train/bus would be nice |
| 2106 | Fix Hildreth Rd. |
| 2107 | More sidewalks would be an improvement worth undertaking |
| 2120 | Consider rail transportation (light rail/monorail) |
| 2133 | Need public transportation!!! |
| 2142 | No Walmart, bring Wendy's back! |
| 2148 | Go carts at Kimball's and drive throughs |
| 2150 | Drive throughs, more restaurants |